

Logging on to Concur Mobile iPhone

- To log on to SAP Concur, press the SAP Concur app on your iPhone.
- From the Sign in screen, enter your username, verified email address or SSO code, and then press Next.

3. Enter your **Password** or **PIN**, and then press **Sign in to Concur**.



× 🕯 concursolutions.com <	
SAP Concur C	
< Sign In	
user@company.com Password	ľ
Sign In	
Forgot password?	

On the **SAP Concur** application home screen, you can view your current travel and expense highlights.





Creating an Expense Report

Using the SAP Concur mobile application, you can create new expense reports.

You can create expense reports by selecting expenses, and then creating an expense report for those expenses. You can also create a new expense report and then add expenses to it later.

1. On the **SAP Concur** home screen, press **Expenses**.



2. Press the check box icon.



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3. Select the expenses you want to add to your expense report, and then press **Move to**.

-ILI AT&T	Wi-Fi 🗢	11:45 AM	-
		2 selected	Cancel
0		Hotel Apr 5 Marriott Hotels - Seattle, Was	\$1,100.91
0		Lunch Apr 3 The Lunch Hut - Seattle, Was	\$15.56
Move	to		Delete

You can add these expenses to a new report by pressing the + symbol, or to an existing expense report by selecting a report from the list. In the following example, you will see how to add the expenses to a new expense report

4. On the **Select Report** screen, press the + symbol.





The report is assigned a default **Report Name**. You can accept the default name or change it.

- 5. To change the report name, press the **Report Name** field.
- 6. Enter the new report name, and then press **Done**.

In the SAP Concur mobile application, all of your company's custom fields are available and all required fields (indicated in red) are enforced.

- 7. Enter the optional fields, as needed.
- 8. Press Save.

III AT&T WI-FI TO 11:46 AM	Save
Report Name * 4.16.19 Report	>
Policy * Travel & Expense Policy	>
Report Date Tuesday, April 16, 2019	>
Business Purpose *	>
Report Key	
Comment	>

🖬 AT&T Wi-Fi 😤	11:47 AM	-
Select Report	Create Report	Save
Report Name * Trip to Seattle		>
Policy * Travel & Expense	Policy	>
Report Date Tuesday, April 16,	2019	>
Business Purpose * Client meeting		\rightarrow
Report Key		
Comment		>



The expense report is created and includes the selected expenses.

9. Press the Back arrow.





Creating Quick Expenses

You can create Quick Expenses, which are new expenses that are not attached to an expense report. Since Quick Expenses are not attached to an expense report, you only need to enter basic information, such as the expense type, transaction date, amount, and any required receipts.

You can complete custom fields and other required fields when you add the expense to an expense report.

If a Quick Expense is associated with a corporate card transaction, the system will attempt to match the two items when the card charge is imported from the bank.

1. From the SAP Concur home screen, press **Expense**.



2. Press the **Expense Type** field, and then select an expense type.



3. Press the **Amount** field, and then enter the amount of the expense.

You can also change the currency type as needed.

4. Press Done.





Cancel	Expense	Save
	Add Receipt	
Amount \$15.00	USD	
Expense Typa Lunch		>





Select where you want to attach the receipt from – **Camera**, **From Library**, or **Available Receipts**.

6. For this example, press **From Library** to attach the receipt from the library.

ail AT&T 🗢	2:03 PM	
Cancel	Expense	Save
	EL	
Amount		
\$15.00)	
+ TOTO I		
Expense Type		>
Lunch		
	Select receipt from	
		_
	Camera	_
	From Library	
	Available Pacaints	_
Location	Available Receipts	
	Cancel	

- 7. Select the appropriate image file.
- 8. Complete the **Date**, and **Optional** fields, as needed, and then press **Save**.



The quick expense is added to the list of unassigned expenses





Once the expense is available, you will need to attach a receipt image before submitting your report for approval.

1. If you need to attach a receipt image to an *existing* company card expense, click **Expenses**.



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2. Press the expense that you want to add the receipt to.

Note: Contact your administrator if the expense does not appear within three business days.



The Expense details display with the information from your card transaction.

You can add your receipts from your device's camera, your phone's photo library, or from your **Available Receipts**.

3. For this example, press Add Receipt to add your receipts using your phone's camera.





4. Press the **Capture** button to take a picture of the receipt.

The receipt is now attached to the expense, and you can **Save** it for later use, or **Move To Report**.

You can add the expense to an existing expense report, or you can create a new report.

Cancel	Expense	l.	Save
	STAPLES Da PAKE STABET SERTTLE, AR	-	No. State
D	FICE CHAIR X 2	9269.6B	
â	ILES TAK	29.95	
	TOTAL	1 \$258.55	
0201203			
Amount			
\$208	95		
φ230	.JJ USD		
Expense Type			
Office Suppl	ies		>
June 3, 2019			>
OPTIONAL			
Vendor			
Staples			
Location			
Soottle War	binaton		>
	Move To Rep	ort	

The **Smart Matching** toggle button should be turned on to ensure that your company card charges and Expenselt items are matched to their corresponding Mobile expenses. This will help eliminate duplicate expenses. If you created a duplicate expense, it compares it to your company card charges or Expenselt item expenses.

If you add multiple expense entries to an expense report, Smart Marching will analyze the expenses, and then SAP Concur will match the multiple items together into a single expense entry.





Working with Company Card Charges

In the SAP Concur mobile application, imported company card transactions are available in the **Expenses** section.

 To add corporate card charges to an expense report, press Expenses.

You will see a list of unassigned expenses, which includes all expenses within the SAP Concur system that you have not attached to an expense report. This might include Quick Expenses that you created in the mobile application and unassigned corporate card transactions.





6. To add company card charges to an expense report, press the checkmark icon.

The **Credit Card** icons indicate that the expenses are corporate card charges.



Select the expenses(s) that you want to add.

You can choose to add the selected charges to an existing expense report or to a new one. In this example, you will see how to add the charges to an existing expense report.

7. When you are done selecting your expenses, press **Move to**.



The charges are added to the report. You can select a charge to edit it. You can also "left swipe" a charge to view more options, such as viewing details, adding a receipt, or deleting the expense from this expense report.

- 8. Press Submit.
- 9. Press **Submit** again to verify that you want to submit the report.

The report is submitted for approval.

uli Atât 🗢	1:28 PM	
<	Report	+
Training Trip Oct 25, 2018 Not Submitted		\$985.95 II
🕖 Report S	ummary	
🗐 View Rec	eipts	
🎒 Claim Alle	owances	
Car Rental Oct 26, 2018 Avis		\$598.95
Hotel Oct 26, 2018 Courtyard		\$387.00 III IIII
		Submit



Attaching Receipts and Submitting a Report

You use the mobile application to add receipts to your expenses and expense reports.

The following steps show you how to add receipts to expense line items, and then submit your expense report.

1. From the SAP Concur homepage, press **Expense Reports**.

2. Press the report that contains the expense that you want to add the receipt to.



<	Active Reports	+
UNSUBMITTED F	REPORTS	
Trip to Seatt Not Submitted Apr 16, 2019	le	\$1,261.47
Sales Meetin Not Submitted Apr 16, 2019	ng	\$342.00
March Exper Not Submitted Mar 31, 2019	nses	\$134.83
April Expense Not Submitted Mar 28, 2019	s (04/01/2	\$672.47 ▲



3. Press the expense.

Active Reports Report	+
Trip to Seattle Age 18, 2018 Not Submitted	\$1,261.47 ⊒
Report Summary	
View Receipts	
Claim Allowances	
Hotel Apr 5, 2019 Marriott Hotels, Seattle, Was	\$1,100.91 I
Lunch Apr 3, 2019 The Lunch Hut, Seattle, Was	\$15.56 ≣ ⊘
Office Supplies Mar 8, 2019	S145.00

4. Press Add Receipt.

Report	Add Expense	Save
Add Rec	eipt	
Expense Type ' Office Suppli	98	>
Transaction Da Friday, March	te * 8, 2019	>
Business Purpo	se	\rightarrow
Vendor Name		>



You can take a picture of your receipt with your phone's camera, select an image from your device's photo album, or from your Receipt Store. In this example, you will see how to select an image from your Receipt Store.

5. Press Receipt Store.



6. Select the appropriate receipt.



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7. Press Select.

Receipt Store 1451	320179070
OFFICE SUPPL SEATTLE	IER: INC. , WA
MATERIALS	185.6
SALES TAX	10.0
	TOTAL: \$145.0
UNK, CUSTORRE	CEOPELEON
	Sel



8. Press Save.

After the receipt is attached, the receipt icon appears with this expense. You can also add receipts to the report summary instead of to an individual expense.

Once the expense report is complete, you can submit it for approval.

9. Press **Submit**, and then press **Submit** again to confirm that you want to submit the report.

The expense report is submitted and is pending approval from your manager.

Report	Add Expense	Save
View Rece	ipt	
Expense Type * Office Supplies		>
Transaction Date Friday, March 8	, 2019	>
Business Purpos	e	>
Vendor Name		>

Active Reports Report	+
Trip to Seattle Apr 16, 2019 Not Submitted	\$1,261.47 I
Report Summary	
View Receipts	
Claim Allowances	
Hotel Apr 5, 2019 Marriott Hotels, Seattle, Was	\$1,100.91 ≣
Lunch	\$15.56
The Lunch Hut, Seattle, Was	III ()
Office Supplies Mar 8, 2019	\$145.00 ≣ ⊘
	Submit



Adding Personal Car Mileage

You use **Personal Car Mileage** to be reimbursed for business use of your personal vehicle. This does not include your normal commute. For this expense type, you enter the distance you drove, and the system automatically calculates the reimbursement amount.

You can add the mileage expense to a new expense report or to an existing expense report. In this example, you will see how to add it to an existing expense report.

1. From the SAP Concur home screen, press Expense Reports.



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2. To add the mileage expense to an existing expense report, select the expense report.

3. Press the + symbol.

<	Active Reports	+
UNSUBMITT	TED REPORTS	
April Expe Not Submit Mar 28, 20	enses (04/01/2 Itted 19	\$672.47 A
Seattle T Not Submit Mar 22, 20	Trip Itted 19	\$685.45
Trip to M Not Submit Mar 14, 201	lexico City tted 19	\$531.00
February Sent Back Feb 12, 201	Expenses (02/ to Employee - Peterson, Sue 19	\$1,208.24
Training Not Submit Dec 17, 201	Test Ited 18	\$222.00





4. Press Add New Expense.



- 5. In the **Search** field, start typing the name of the mileage expense.
- 6. Select the **Personal Car Mileage** expense.

all AT&T M-Cell 🗢	10:37 AM	@ 1 🔳
Cancel	Expense Types	
୍ Per		8
SEARCH RESULTS		
Personal Car Mile	age	



- 7. On the **Add Expense** screen, enter the appropriate information.
- 8. Enter the **Distance**.

The **Amount** is automatically calculated based on the **Distance** field.

9. Press Save.

The mileage expense is added to the existing expense report.

Report	Add Expense	Save
Purpose of the Client visit	Trip *	>
From Location ' Bellevue offic	e	>
To Location * Client office		>
Currency US Dollar		
Payment Type Out of Pocket		
Amount 13.75		
Distance * 25		>

<pre> Active Reports Report </pre>	+
Seattle Trip Mar 22, 2019 Not Submitted	\$685.45 I
Report Summary	
View Receipts	
Claim Allowances	
Lunch Mar 28, 2019	\$0.00
Personal Car Mileage Mar 27, 2019	\$13.75



Adding Out-of-Pocket Expenses

You can use the mobile application to create out-of-pocket expenses.

In the following example, you will see how to add an out-of-pocket expense directly to an expense report.

1. On the Active Reports screen, press the + symbol.



2. Press Add New Expense.



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You will see a list of expense types. The expense types are grouped by category. Depending on your configuration, there may be expenses available online that are not available in the mobile application.

MOST RECENTLY USED
Personal Car Mileage
Lunch
BUSINESS PROMOTIONS
Misc. Promotional Expense
Trade Shows
COMMUNICATIONS
Cellular Phone
Local Phone

3. Search for and select the appropriate **Expense Type**.



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All your company's custom fields are available, and all required fields are listed in red.

4. Complete the fields as needed.

Note that the **Payment Type** defaults to **Out of Pocket**.

5. Enter the **Amount**, and then press **Save**.



The out-of-pocket expense has been successfully added to the expense report.





Itemizing Nightly Lodging Expenses

In the SAP Concur system, unless your company specifically does not require it, you will need to itemize all Hotel expenses. You itemize your hotel invoice expenses so that your company can correctly account for all expenditures.

Note that in your company's configuration, the **Hotel** expense might be listed as **Room Rate** or **Lodging**.

 To begin itemizing your hotel bill, from the Report screen, press Itemize.



2. Enter the Check-in Date.

Notice that the **Check-out Date** is pre-populated, and the **Number of Nights** is calculated based on the **Check-in** and **Check-out Dates**.



- 3. Enter all recurring charges, such as **Room Rate** and **Room Tax**.
- 4. Enter any other additional **Room Taxes** as needed.





5. Enter any additional recurring charges. For example, onsite parking or nightly internet charges.

In this example, you will see how to enter a recurring charge for parking.

6. Press Expense Type.



7. Search for and select **Parking**.

Cancel	Expense Types	
् parking		۲
SEARCH RES	ULTS	
Parking		



Working with Exceptions

Exceptions appear when your expense report contains a rule violation or is missing required information. The exceptions icon indicates that there are exceptions in a report.

Exceptions can be red or yellow. **Red** exceptions indicate an error that you must correct before you can submit these expenses. **Yellow** exceptions are informational and indicate that you have violated a policy and that your expenses might receive additional review. Exceptions that are visible to you will also be visible to the approver and expense processor.

1. To review an exception, from the **Reports** screen, press the entry.



For this example, the exception is yellow and contains an informational message. For this type of exception, you are not required to make any changes. However, you can add additional information in the **Comment** field to help approvers and expense processors complete their reviews.

2. Scroll down and press **Comment**, and then press **Add Comment**.

3. Enter a comment, and then press **Comments**.



ARAGO ATRT LTE	11:13 AM	_	•
Comments	Comment		
Best possible me	al price <mark>.</mark>		





Note the yellow exception still displays. The approver or expense processor will review this exception and either approve or send back the expense.

Report Expense Details	Save
Dinner Dec 10, 2015 Seattle, Washington	\$65.00
City Seattle, Washington	>
Currency * U S, Dollar	>
Payment Type * Company Paid	>
Amount * 65.00	>
Personal Expense (do not reimburse)	\supset
Comment Best possible meal price.	>